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Alleva Home Care..... Is My Choice

Welcome to Alleva Home Care

This is a difficult time for you and we will give you relief. Alleva Home Care was established with a single mission – to provide high quality, convenient, flexible and cost effective personal assistance to everyone in need. Our home care services foster independence in our clients, while giving peace of mind to important loved ones. In addition to our regular services, clients may also take advantage of our Care Managers, visiting barbers and hairstylists, massage therapists, and yoga instructors. Also, our **Home Care Reservation** program will allow you to secure home care services on demand. We are so confident in our abilities to keep you satisfied, we are offering the first day of home care services at no charge to you.

For More Information about Our Services, Rates and General Information, Go to www.allevahomecare.com

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Our Services

Alleva Home Care is the answer to independence for seniors. Whether the services are for you or a loved one, Alleva Home Care can offer respite to family caregivers and help extend and enhance living at home as a safe and comfortable alternative to institutional living without the stress of interrupted routines and changes in daily habits. While Alleva Home Care cannot replace the love and support of an elderly person's family, our caregivers provide helpful and necessary services needed to brighten the day, lighten the workload and ensure peace of mind. Please Be sure to visit our website at www.allevahomecare.com

Examples of our home services include:

- ❖ Light Housekeeping, Laundry & Ironing
- ❖ Escort to Appointments, Lunch or Dinner
- ❖ Provide a Stable Bathing Environment
- ❖ Oversee Home Deliveries & Maintenance
- ❖ Clothing Selection & Dressing Assistance
- ❖ Assist with Pet Care
- ❖ Reading Magazines, Papers & Books
- ❖ Letter Writing & Correspondence
- ❖ Monitor Diet, Eating
- ❖ Food Expirations
- ❖ Play Mind Stimulating Games
- ❖ Care of House Plants
- ❖ Discuss Current & Historical Events
- ❖ Take Out Garbage
- ❖ Arrange Appointments
- ❖ Change Linens & Make Beds
- ❖ Pick Up Prescriptions
- ❖ Organize & Clean Closets
- ❖ Grocery & General Shopping
- ❖ Record & Arrange Recipes
- ❖ Prepare Grocery List
- ❖ Rent, Play & Discuss Movies
- ❖ Maintain Client Scrapbook
- ❖ Drop Off / Pick Up Dry Cleaning
- ❖ Airport Assistance
- ❖ Organize Mail, Bills & Letters
- ❖ Assist with Gardening
- ❖ Plan Visits, Outings, & Trips
- ❖ Visit Neighbors & Friends
- ❖ Maintain Client Calendar
- ❖ Morning / Bedtime Care
- ❖ Attend Religious Services
- ❖ Record Family History
- ❖ Answer the Door & Telephone
- ❖ Reminisce About the Past
- ❖ Prepare Future Meals
- ❖ Attend Plays & Club Meetings
- ❖ Participate in Crafts & Games
- ❖ And Much, Much More...



In this issue

Alleva Home Care is dedicated to providing clients with the highest quality care. We offer a wide range of home care services to individuals and their families. Our family centered approach to home care employs qualified staff with personal integrity and a commitment.



Concierge Service

Maid Service and Housekeeping

A valuable service for anyone unable to dedicate a sufficient amount of time to clean their home. Ideal for individuals on the go and those who enjoy a clean home without doing the work.

Ye Olde Barber and Hair Stylist

Whether you enjoy joking and bantering or just surrendering to quiet pampering, the hallmark of the Alleva style is personalized service. Our capable hair stylist will enhance your beauty and personal satisfaction in the comfort of your home.

Massage Therapy

Our trained massage therapists will provide you, through the magic of touch, with an environment of healing and restorative wellness right in the comfort of your home.

Home Care Reservation

This valuable package supplies you with home care services on demand. If and when the need for care arises, you will have a reserved spot for services without the hassle of shopping around for a care provider.



Frequently Asked Questions

Q Who provides home care services?

A A reliable Alleva Home Care caregiver who has been selected specifically for the client, based on the client's needs, delivers companionship and care.

Q Are your caregivers insured?

A Yes, all Alleva Home Care caregivers are insured and bonded. Alleva Home Care is responsible for paying the caregiver, paying social security taxes, supplying workers' compensation insurance, paying federal and state unemployment taxes and complying with all legislation.

Q Will Medicare cover this service?

A A reliable Alleva Home Care chose not to seek Medicare certification because Medicare does not cover the type of care in which we specialize. Many of our clients require more assistance than is covered by Medicare or have needs not covered by the Medicare program.

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FREQUENTLY ASKED QUESTIONS

Q Do you only take care of seniors?

A No, we provide services for a variety of individuals of all ages with many different personal care needs.

Q Do you provide services in facilities?

A Yes, we send caregivers to hospitals, nursing homes, and assisted living facilities. We provide all of the same personal care services just as we would in your own home.

Q Is there a "Contract for Services" and if so, what is the cancellation policy?

A Yes, there is a service contract that stipulates the rate, level of care, patient rights, and overall permission to provide home care service to the individual. You may cancel the services being provided. There is no specification or obligation as to length of time within the contract.

Q What is the minimum number of hours required per shift?

A Our cases require a 3-hour minimum shift to ensure that our clients' needs are fully met.

Q Do you provide twenty-four hour care?

A Yes, we provide twenty-four hour service. We usually break the shift up into 8-12 hour shifts for each caregiver working to always have a fresh, alert staff member on duty.